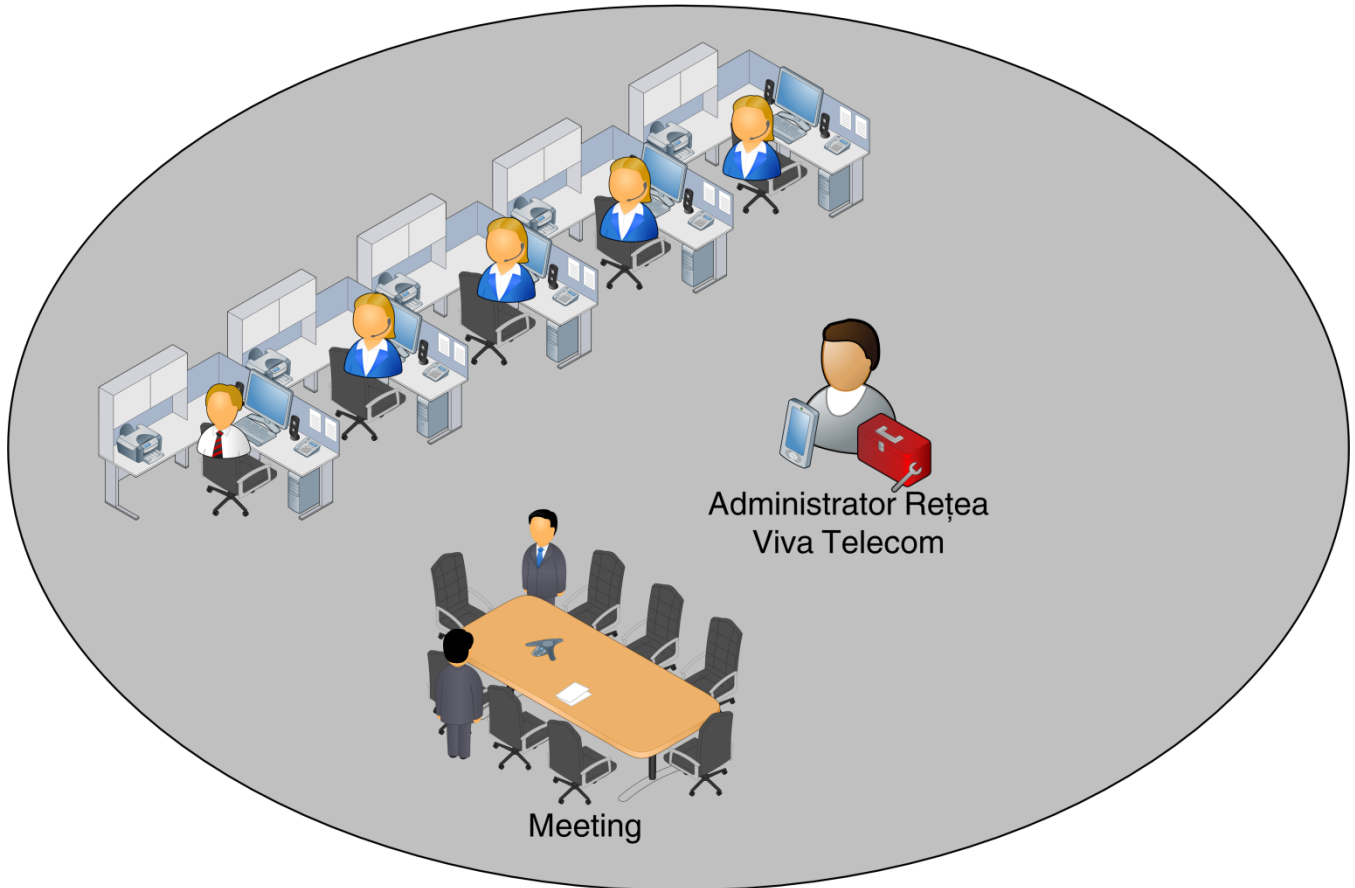


Given the almost elementary need to use computing systems in daily operation of any companies, they need to operate at full potential most of the time. Thus, one can avoid the time with expensive repairs, loss of important information, and the emergence of additional costs for repair and reconstruction of damaged system. Viva Telecom maintenance service created as a collection of services applied periodically according to a predetermined schedule, for maintenance of equipment and maintaining them in a good working condition as both hardware and software.



- ❖ The services included in customized solutions for maintenance "work station" are the following: network connectivity verification, verification interconnection equipment (switches), check workstations, peripherals verification (print station, MFC - multi function center, scanner).

### Advantages and Benefits:

- ✓ outsourcing this service requires a much lower cost than the situation of a permanent employee in the company
- ✓ intervention in the shortest time (remote or onsite travel)
- ✓ you can opt for programmed interventions so as not to undermine the work program of the client
- ✓ ability to monitor remote network parameters and response to emergency