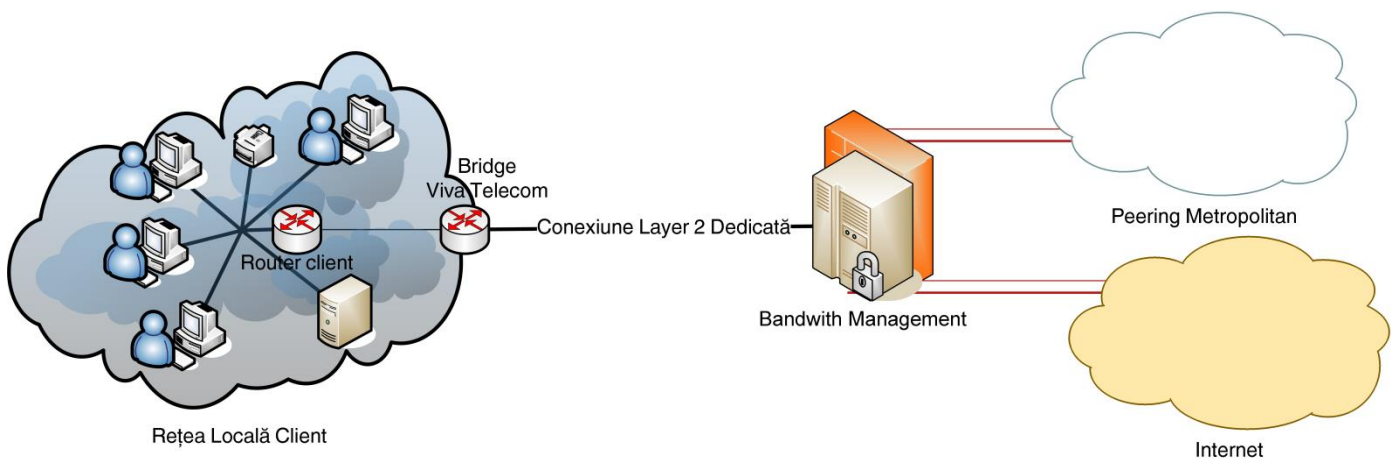


The increased capacity, required and allocated by providers to customers, causes the traffic nodes in the metropolitan network to be more busy. The development of communications tunnels, transparent for the customer, on the shortest route, as well as booking capacities for customers who have specific needs, have been integrated by Viva Telecom operator in the class of services, called generic Managed Premium Internet.

Managed Premium Internet, involves creating and booking a dedicated communication channel, especially for customer needs, using the shortest route between the customer and Viva Telecom servers . Through this dedicated communications channel , Viva Telecom offers its clients contractually guaranteed capacities, but also reserved. This type of internet access ensures minimal response times and guaranteed availability ..



- ❖ The connection used to provide services for the customer is on optical media till Viva Telecom data center, not being limited to the carrying capacity chapter of data with very small latency, and availability which may be reaching up to 99,98 %.

## Features and benefits:

- ✓ the customer always receive the same data transmission capacity (high capacity connexion; low-latency data transmission; availability of up to 99.98%);
- ✓ continuously measuring the connection parameters;
- ✓ faster response time, due to Viva Telecom's interconnections (many of the intermediate hops were eliminated);
- ✓ due to bandwidth reservation, the client can make his own bandwidth allocation management by category of services;
- ✓ the opportunity to develop QOS services.